CARE COMFORT CONFIDENCE

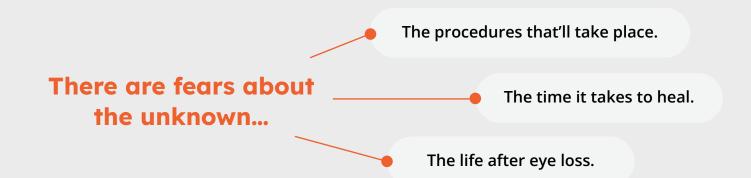
Discover the Carolina Eye Prosthetics Experience



BURLINGTON, NC carolinaeyeprosthetics.com

We know how hard it is.

Losing an eye can be so painful. It's not just the physical pain that comes with the trauma of an injury, accident, or recovery after surgery. There's also the emotional pain of not knowing what to expect.



We're here for you.

At Carolina Eye Prosthetics, we want you to understand that we're a safe place to share your concerns. You're going through something difficult, and our hope is that after each successive visit, we can help you *calm those fears*.

With our caring team, comfortable space, and clean environment, it's our desire to make you feel that there's nothing to be afraid of.

We want to walk alongside you.

Ready to learn more about the Carolina Eye Prosthetics experience? Schedule a video call and explore how we can partner with you in this journey toward healing — one step at a time.

Erika Saldana BILINGUAL PATIENT SERVICES COORDINATOR (877) 763-9393



The Carolina Eye Prosthetics Experience



Consultation

The very first step to having your prosthetic eye or scleral shell fitted is to schedule a consultation, either through video or phone. It's a free, no-obligation call to see if you think CEP will meet your needs.

During your consultation, you'll have a chance to chat with our friendly and dedicated team as they get to know you better. They will also gather the information needed to finalize details should you decide to have an in-person evaluation.

Evaluation Appointment

Our evaluation appointment is where you'll meet your ocularist (our patient greeter and furry friend Fifi will say 'hello' as well!).

During the evaluation, we'll ask things that'll help us determine your preferences for a prosthetic eye or scleral shell. Plus, we'll be happy to answer any other questions you may have before the all-day appointment, where your eye will be fabricated.





All-Day Appointment - Fitting

The all-day appointment is when we'll fabricate your prosthetic eye. The first step is the fitting process, which is a relaxed, non-invasive procedure where your ocularist will take the time to create a wax model of your new prosthetic eye or scleral shell.

This takes about one to two hours, during which time you can take a break in our comfortable rest area, which has a coffee bar, snacks, and a charging station.

Feel like going out and about during breaks? There are also great spots to enjoy around the area, such as Alamance Crossing, the Children's Museum of Alamance County, Burlington City Park, and great restaurants or cafés — we're happy to offer recommendations!

The Carolina Eye Prosthetics Experience



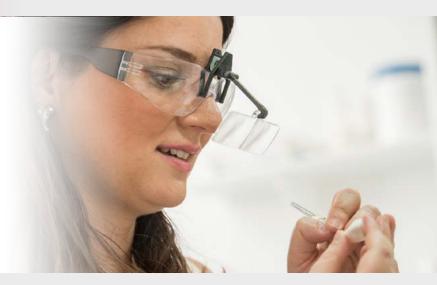
All-Day Appointment - Painting

The painting process is where it often gets exciting for many patients. At this point, you'll see your prosthetic eye or scleral shell come to life as your ocularist paints every detail.

You are welcome to view the eye, provide your feedback, and even wear it before the painting is finished. This is the time when you'll be able to request any finishing touches.

All-Day Appointment - Curing

Curing is the next step, which is done to protect the surface of your prosthetic eye. This takes about an hour to an hour and a half, and you'll once again have an opportunity to take a break inside our office or enjoy more leisure time outdoors.





All-Day Appointment - Delivery

After curing, you're ready to bring your beautiful prosthetic eye or scleral shell home! We will provide you with a container, sample lubricant, a take-home baggy, and a follow-up appointment card.

During your follow-up appointment, we'll check in and see if there's anything we need to adjust and establish a care routine.

Do you have any questions about what to expect at your visit?

We're delighted to hear from you! Call us today at:



Stories of Hope and Transformation





"The experience that patients have with CEP is unmatched. The team takes so much care to make the patient feel welcome, comfortable, and confident in their experience with the team."

KAREN, CEP PATIENT

"Anna is awesome. I've always recommended her to anyone with a problem. She's the one to come to. She is kind, understanding and the best listener. She has a sense of humor to die for."

ANONYMOUS, CEP PATIENT

"They've already gone through the hard part. There isn't anyone in the area who does pediatrics like CEP does. They immediately give you a sense of confidence that you are at the right place and that they are there to help."

"Anna does an amazing job of making families and children feel confident that they are there to provide the most supportive care possible. In addition, they make the eye look as much like the other eye as possible."

GRANDMOTHER OF ELOISE, CEP PATIENT

....[my prosthetic eye] has made a big difference in my life. I never knew a prosthetic could look so realistic. You surely do excellent work. You and your staff are very welcoming, kind, and helpful. Thank you again!

ANONYMOUS, CEP PATIENT

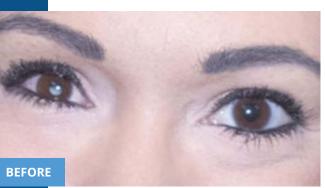
Custom Artificial Eye





Corneal Scieral Shell







Pediatric Artificial Eye





Novelty Eye





SERVICES OFFERED Discover a New Beginning at CEP



Custom Artificial Eye

We create a fully personalized, hand-painted prosthetic eye that matches your distinct features or a custom eye design.



Corneal Scieral Shell

Customized scleral shell that goes over the surface of your eye, giving an even, beautiful look.



Pediatric Services

Wide range of pediatric prosthetic eye services for children, including custom eyes and scleral shells.



Treating Microphthalmic Socket

CEP provides treatment for children with microphthalmia. This procedure gradually improves the eye socket size, increasing space for prosthetic eye fitting.



Polishes & Cleanings

Every prosthetic eye and scleral shell needs care and maintenance, typically every six months. We set regular polishing and cleaning appointments for patients.



Lash Lifts & Tints

Some prosthetic eye patients can experience entropion — where the eyelashes turn inward. We offer lash lifts and tint services to help relieve the discomfort of this condition.

Frequently Asked Questions

How long will my prosthetic eye last?

Typically, a prosthetic eye that's maintained well will last three to five years. Regular polishes and cleanings will help in the longevity of your custom eyes.

Can I move my prosthetic eye similar to my working eye?

The answer depends on the type of surgery or medical condition you have. If your eye structure is still intact and you have a scleral shell in place, most of the movement will still be preserved. If you've undergone enucleation, where the entire eyeball is removed during surgery, movement can be more limited. **Read our blog** to learn more about prosthetic eye movement.

How long will it take for me to get my prosthetic eye?

You may be surprised to know that you can get your prosthetic eye on your all-day appointment.

Can we have family or a companion with us during the same-day appointment?

You're more than welcome to have a companion during your all-day appointment, especially during breaks. There are several steps, however, that may require you to be by yourself, such as some parts of the fitting process.



Learn more FAQs about prosthetic eyes on our website at carolinaeyeprosthetics.com/prosthetic-eye-faq





"I try to put myself in my patient's shoes. They have usually been through a lot by the time they are referred to in this practice. I want to provide my patients with an environment where they are comfortable expressing their thoughts without judgment."

"

ANNA BOYD JEFFERSON, BOARD CERTIFIED OCULARIST & OWNER

Discover how we can help you.

Schedule a Video Consultation



Se Habla Español Toll-Free: (877) 763-9393 • Phone: (336) 228-7877 • Fax: (336) 228-7514 420 Maple Ave., Burlington, NC 27215

carolinaeyeprosthetics.com